

Four Seasons Comfort Program

Plans	Silver	Gold
Pricing		
Annual Fee	\$145	\$185
Price per Additional System	\$25	\$30
Priority Customer	✓	✓
Service Discounts		
Repairs or Service Work	10%	15%
Diagnosis & Service Call Fee	\$89	\$79
Labor Rate	\$133.50	\$109.00
Rate for After Hours Service	\$145.00	\$125.00
New System Replacement	3%	6%
R-22 Price per Pound	\$95	\$85
R410A Price per Pound	\$45	\$35
Common Repairs Covered by Plan		
Perform Minor Refrigerant Leak Search		✓
Tighten Loose Connections Both Indoor & Outdoor Units	✓	✓
Replace Damaged Refrigerant Line Insulation up to 4ft	✓	✓
Replace Worn or Corroded Electrical Connector		✓
Replace Missing or Faulty Refrigerant Service Caps	✓	✓
Replace Blown Low Voltage Control Fuse		✓
Replace Missing or Faulty Wirenuts	✓	✓
Annual Heating Service		
Safety Inspection	✓	✓
Fall Check Up and Cleaning	✓	✓
Annual Air Conditioning Service		
Safety Inspection	✓	✓
Spring Check Up and Cleaning	✓	✓



817.514.7680

info@fourseasonsairsystems.com



MAINTENANCE AGREEMENT

Customer Name: _____

Address: _____

Phone: Home: _____

Cell: _____ **Other:** _____

Plan Chosen & Amount: _____

Agreement Date: _____

Agreement Expiration Date: _____

Equipment Information Installed by Four Seasons Air Systems

Equipment	Make	Filter	Installation Date	Model No.	Serial No.

Equipment Information Installed by Others

Equipment	Make	Filter	Installation Date	Model No.	Serial No.

NOTE: Repairs on equipment over 25 years of age will be billed at normal rate.

PLEASE READ THE GENERAL TERMS & CONDITIONS ON PAGE 3 PRIOR TO SIGNING AGREEMENT

 Customer Signature Date

 Four Seasons Air Systems Representative Date

EACH TUNE-UP SHALL CONSIST OF THE FOLLOWING:

AIR CONDITIONING/HEAT PUMPS

1. Clean and replace filters*
2. Check operating pressures
3. Check compressor starting capabilities
4. Check safety controls
5. Clean and check condenser
6. Adjust blower component
7. Check electrical connections
8. Check condensate drains
9. Check discharge air temperature
10. Check voltage and amperage on motors
11. Oil moving parts as necessary
12. Calibrate thermostat
13. Verify refrigerant charge

FURNACE

1. Clean and replace filters*
2. Replace thermocouple (*as needed*)
3. Clean burner section
4. Inspect flue vent
5. Check pilot light/igniter
6. Adjust blower components
7. Check electrical connections
8. Check gas valve operation
9. Check discharge air temperature
10. Inspect heat exchanger
11. Oil moving parts as necessary
12. Calibrate thermostat
13. Inspect safety controls

**Only Standard Filters are included in the agreement. Any specialty filter will be billed additionally*

General Terms and Conditions

Renewal. This agreement cancels and supersedes all prior agreements between the two parties for service. Agreement is effective on the date of invoice and will remain in force for one (1) fiscal year. This agreement may be adjusted by us on the expiration date for changes in labor and material costs.

Cancellation. Either party may cancel this agreement by providing 30 days written notice. After 30 days from invoice date there is no refund of this agreement.

Conditions of Coverage. Four Seasons Air Systems reserves the right to postpone services for unsafe or unsanitary conditions. In the event that the equipment under agreement is no longer economically repairable, we will provide customer with a quote to replace, until replacement takes place, no further service work will be preformed. Customer is to keep equipment accessible and free from any obstructions that deter proper servicing of equipment.

Four Seasons Air Systems shall not be liable for loss of business, or consequential damages other than property damage or injury to persons caused as a direct result of negligence by Four Seasons Air Systems in performance or failure of performance of its obligations under this agreement.

Exclusions. Agreement does not cover parts or labor when failure is a result of the following: Unnecessary or nuisance calls will be charged and paid by the customer at the service call rate agreed upon in agreement. Thermostat set too low or in the off position, emergency switches or disconnects turned off, clogged air filters, circuit breakers tripping and blown fuses due to power outages, etc.

Four Seasons Air Systems will not be held responsible for any changes, additions or deletions to existing equipment that may be dictated by local codes, government authorities, insurance companies, or any other third party unless authorized and paid for by the customer.

Four Seasons Air Systems shall not be liable for any loss, delay, injury or damage that may be caused by circumstances beyond its control, including, but not restricted to, acts of God, fire, theft, explosions, vandalism, floods or delays in transportation.

Default by customer. Four Seasons Air Systems reserves the right to terminate agreement without notice or refund if any of the following occur: Customer permits any person other than an employee or authorized representative of Four Seasons Air Systems to perform service on customer's equipment.

If a representative from Four Seasons Air Systems has contacted the customer via phone and follow-up email in order to schedule either spring or fall tune up, and customer fails to return call or email to schedule said appointment, the customer is waiving their tune up for that season.

Service Hours. Normal service covered by this agreement will be performed during our regular working hours, Monday through Friday, 8am to 5pm. Excluding Holidays.